

Software Manual

Samurdhi Community Based Bank

Loan Module



PREPARED BY
Sri Lanka Telecom (Services)

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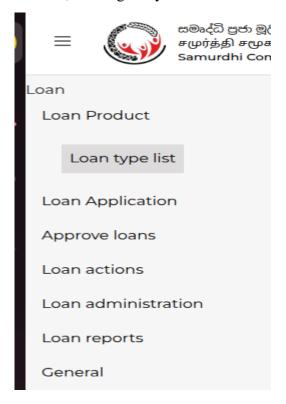
1. New Loan Panel

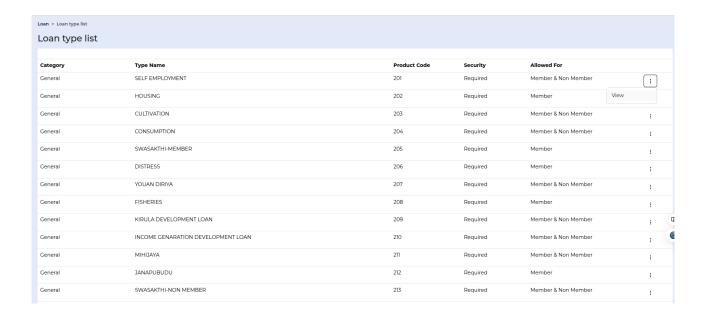
• This is the starting interface where users can initiate the loan creation process. It displays options to explore available loan products and navigate to the loan application form.



2. Display Available Loan Products

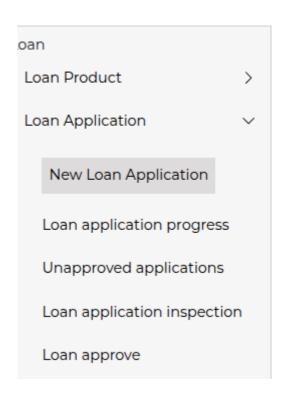
• Users can view different loan products available in the system along with descriptions, interest rates, repayment terms, and eligibility criteria.





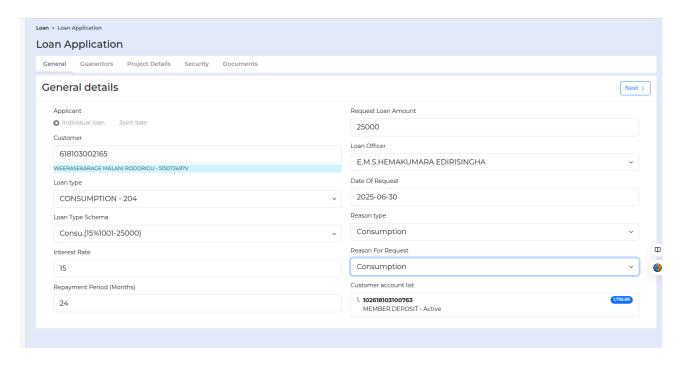
3. New Loan Application

• Initiates the loan creation process. This section comprises multiple subsections that gather applicant and loan-related data.



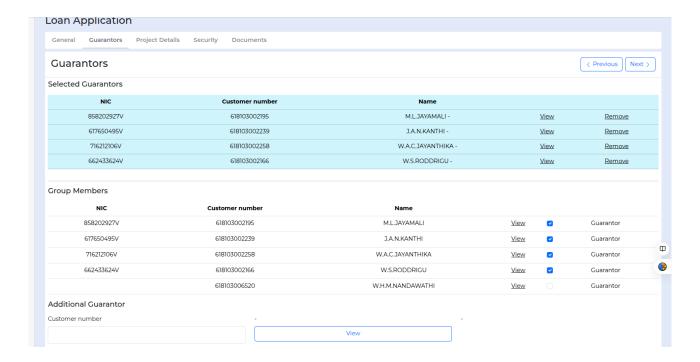
4. Loan Application - General Details

• Capture personal information of the applicant including Customer details and loan amount requested.



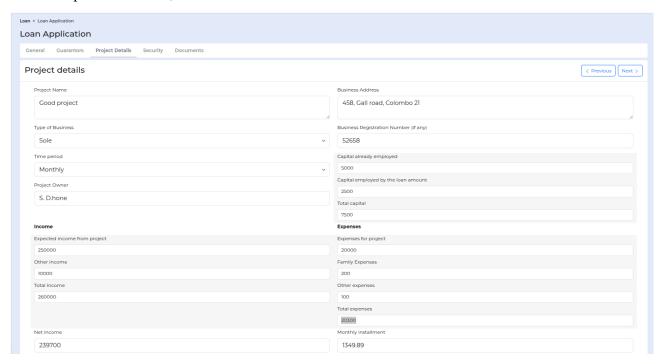
5. Loan Application – Guarantors

• Add guarantors who will provide financial security for the loan. Enter NIC, name, contact, and employment details.



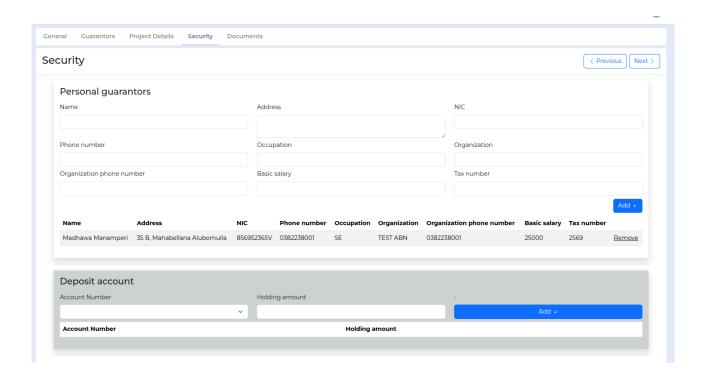
6. Loan Application - Project Details

• Provide information on the project or purpose of the loan. This includes project type, cost, expected revenue, and time frame.



7. Loan Application – Security

• Register any collateral or assets offered as security against the loan. Include item descriptions, valuation, and ownership documents.



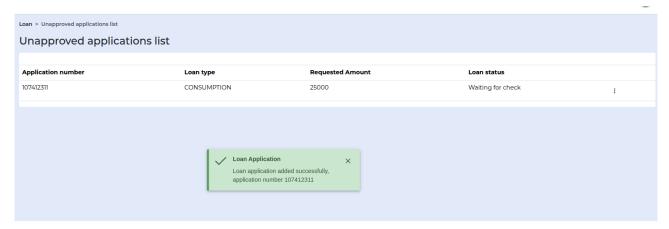
8. Loan Application – Documents

• Upload supporting documents such as NIC copies, salary slips, utility bills, business registration, etc.



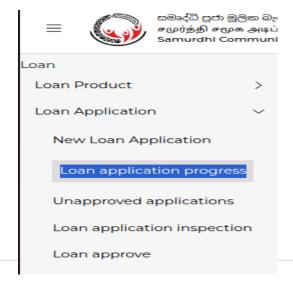
9. After Successfully Save

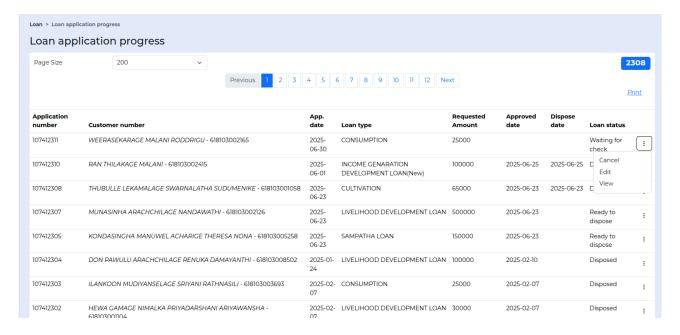
• Once the form is filled and validated, users can save the application. A confirmation is shown and the application is added to the pending list.



10. Loan Application Progress

• Track the loan's current processing stage — from submission to approval or rejection.

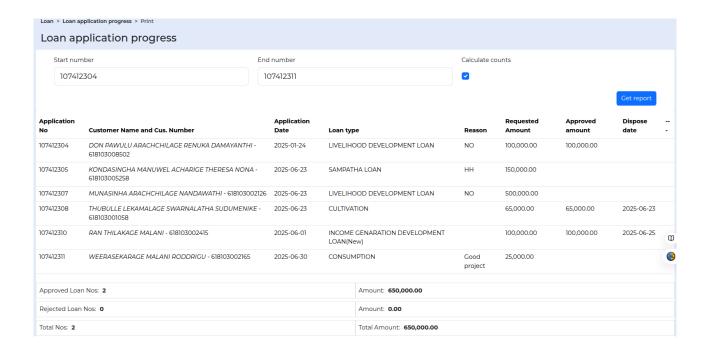




11. Print

 Provides options to print or download the loan application or its progress report for records or submission.





12. Unapproved Applications

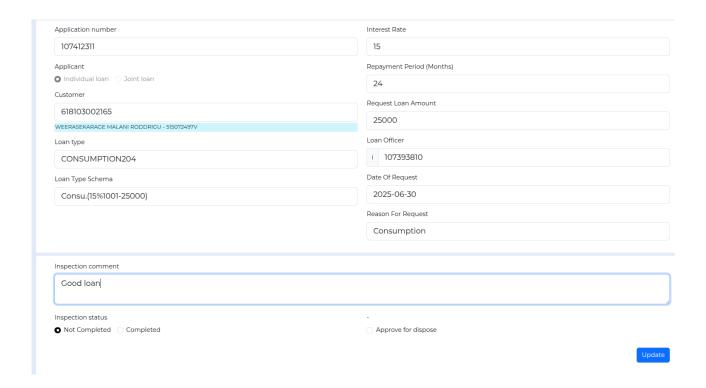
• Displays a list of applications pending approval. Officers can access individual applications for further inspection.



13. Application Inspection

 Authorized staff inspect applications, verify attached documents and guarantor details, and recommend approval or rejection.

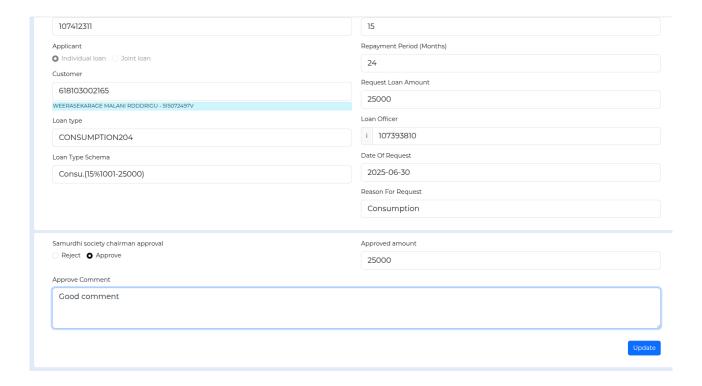




14. Loan Approve

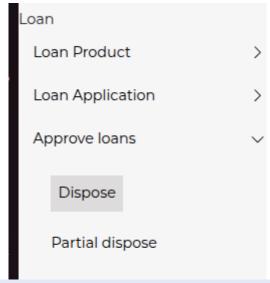
• Final approval is granted by a senior officer after verification. Once approved, the loan is ready for disbursement.





15. Dispose Loan

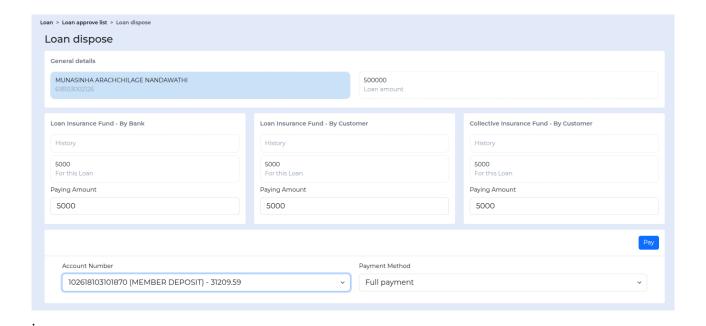
 Used when a loan is completed, paid off or closed. This updates its status in the system to disposed.





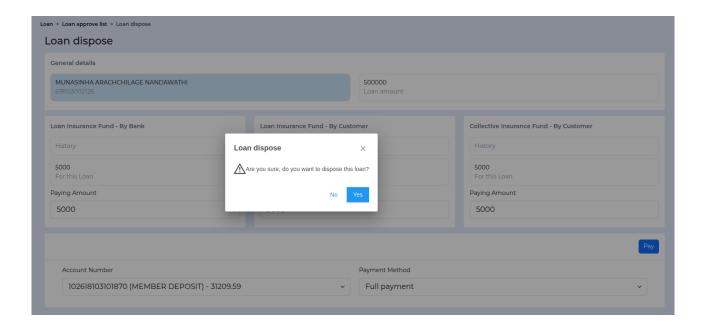
16. Pay Loan

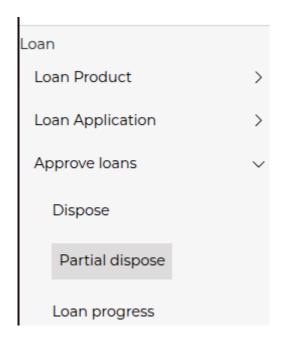
• Allows borrowers to make full or partial payments. Payments can be recorded by date, amount, and payment method.

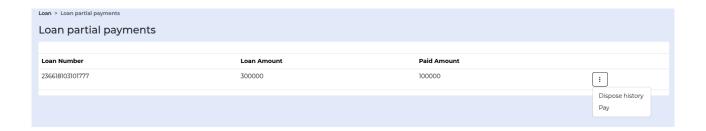


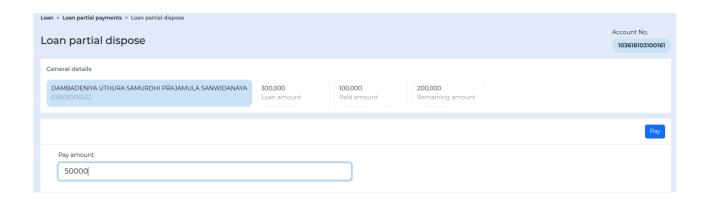
17. Partial Dispose

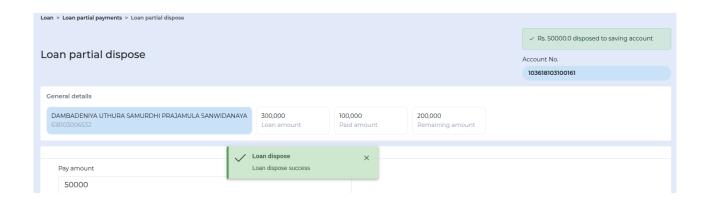
• Used when only part of the loan is paid off and a partial settlement is agreed upon. Remaining balance continues as a new loan cycle.





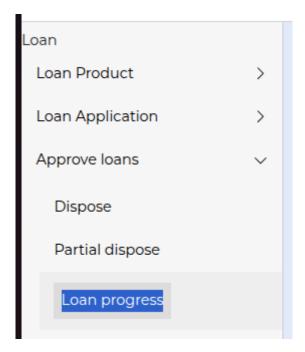






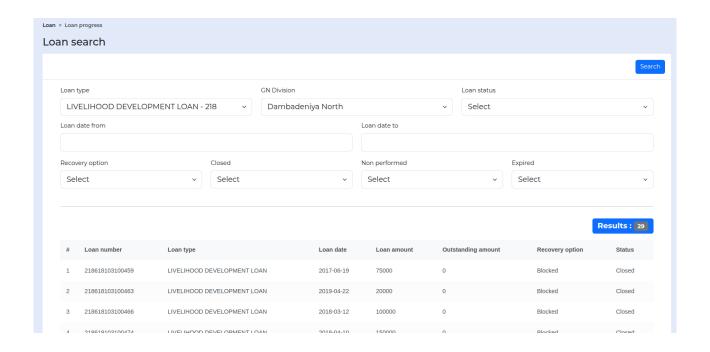
18. Loan Progress

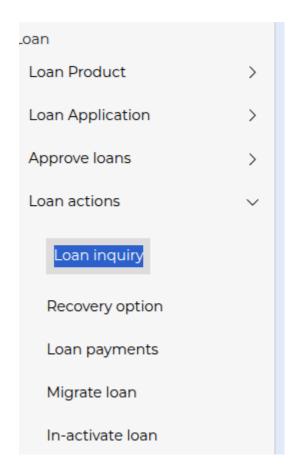
 Displays complete timeline of payments, interest accrued, due balances, and next payment dates.



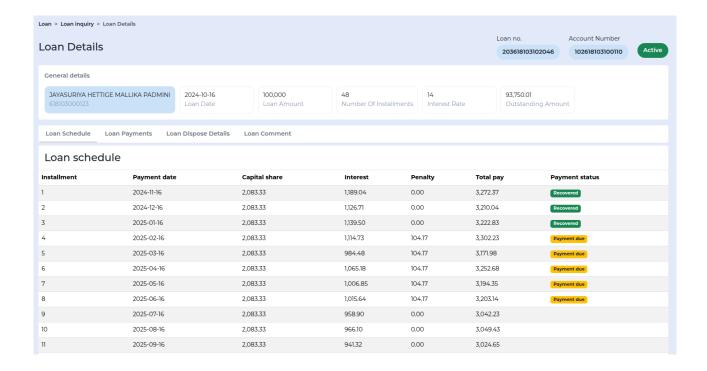
19. Loan Inquiry

• Search for any loan using filters like loan ID, customer name, NIC, or status to view its complete profile and history.



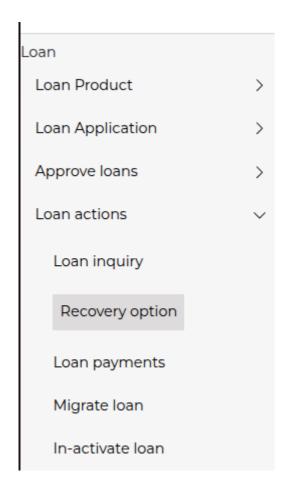






20. Recovery Option

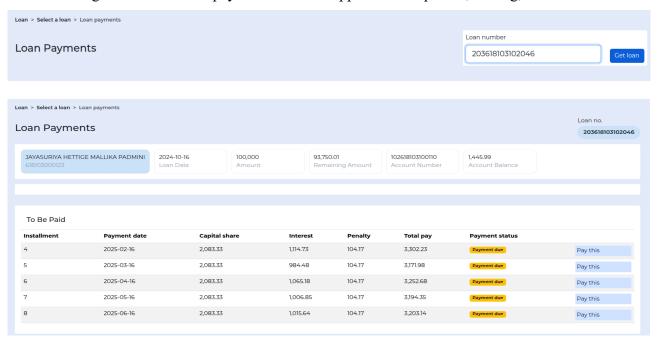
 Configure or initiate recovery processes. Schedule reminders, assign officers, or issue legal notices if needed.





21. Loan Payments

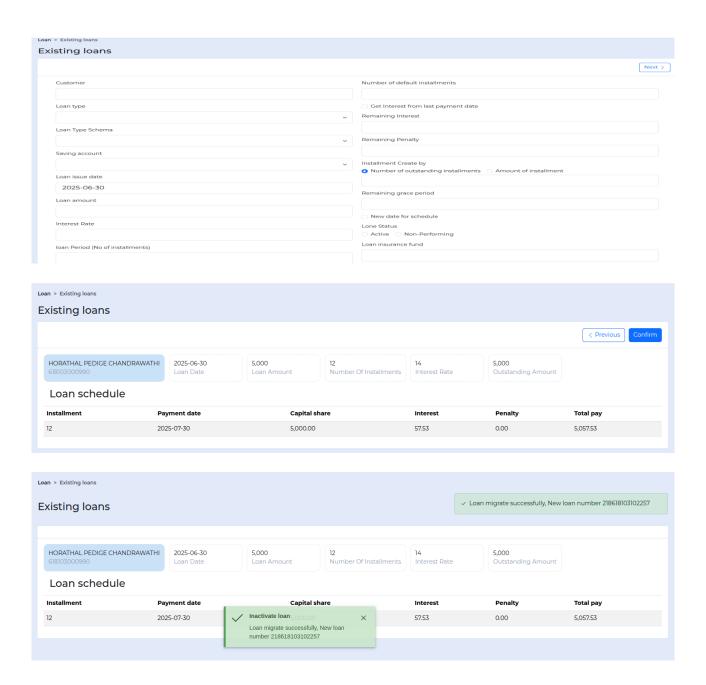
Manage and monitor all payment entries. Supports bulk uploads, editing, and reconciliation.



22. Migrate Loan

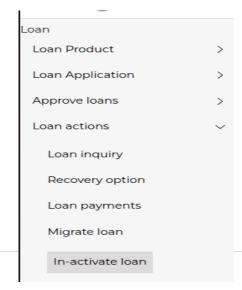
• Transfer loans from one customer or branch to another while maintaining history and audit trail.





23. In-activate Loan

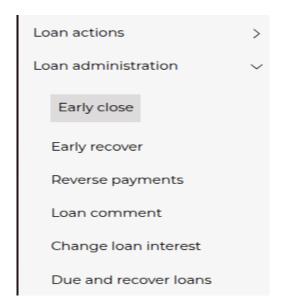
Deactivate loans that are invalid, rejected, or require no further action. This prevents accidental
modifications.



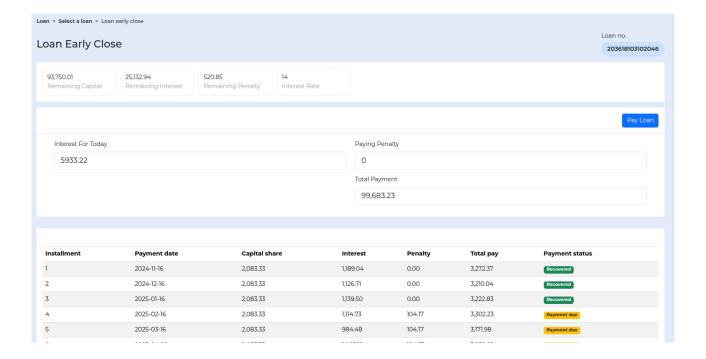


24. Early Close

 Allows early closure of loan based on full payment before scheduled end date, with recalculated interest.

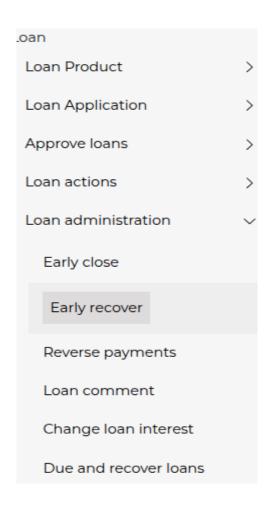


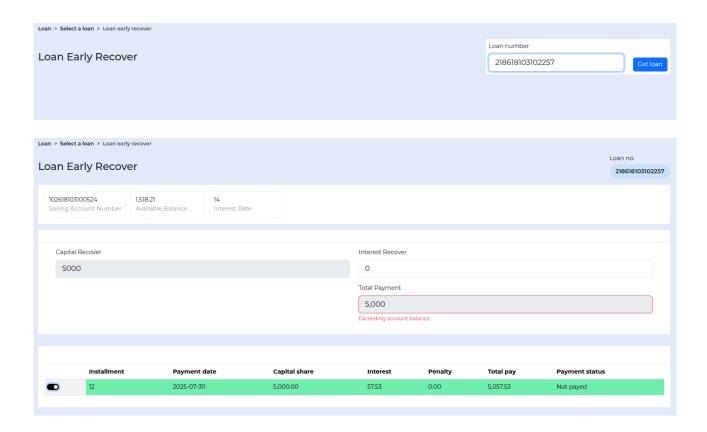




25. Early Recover

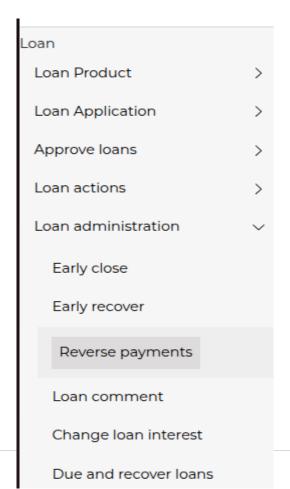
• Similar to early close but includes recovery terms for overdue loans that are later settled.

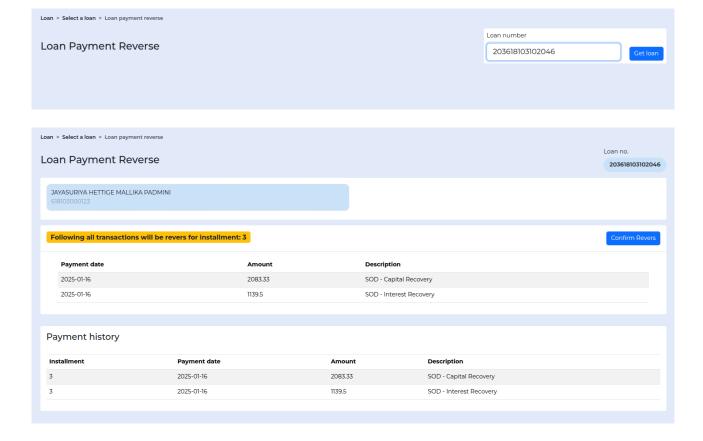




26. Reverse Payments

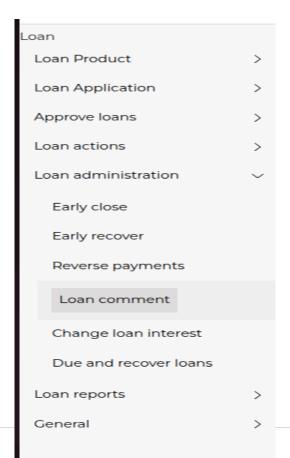
• Reverse mistakenly recorded payments after validation and managerial approval.

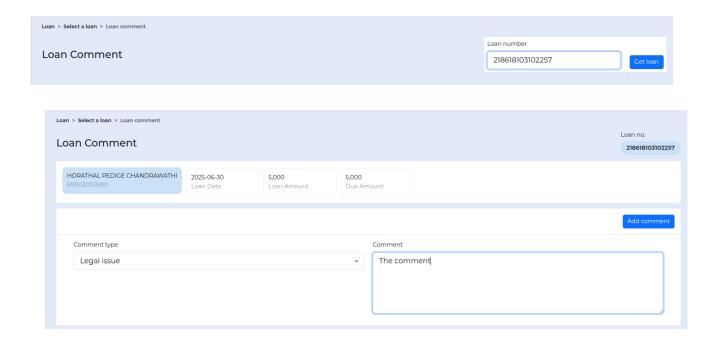




27. Loan Comment

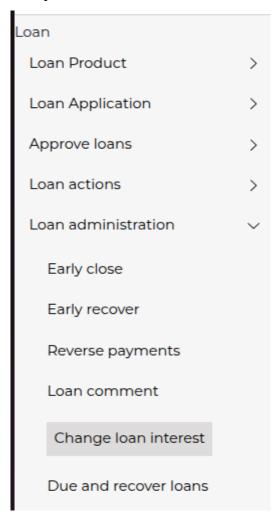
• Add internal comments or notes related to specific loans. Useful for audits and tracking officer actions.





28. Change Loan Interest

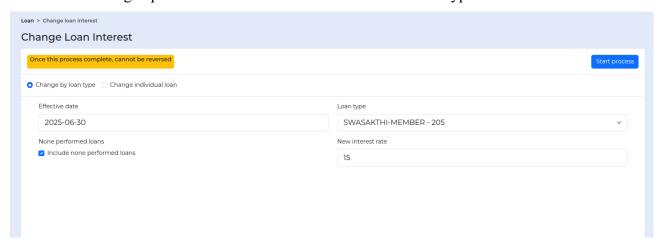
• Authorized personnel can update the interest rate of loans either individually or by group.





29. Change by Loan Type

• Bulk change options for interest rates or rules based on loan types or schemes.



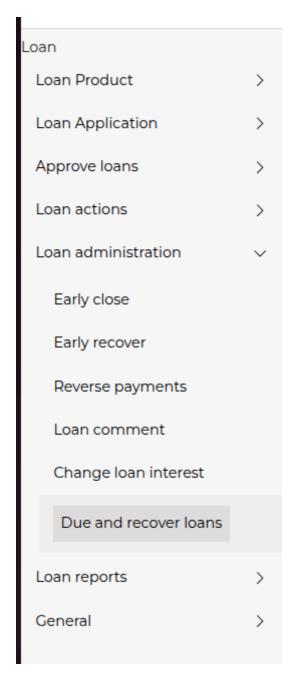
30. Change Individual Loan

• Update loan terms for a specific loan record due to renegotiation or correction.



31. Due and Recover Loans

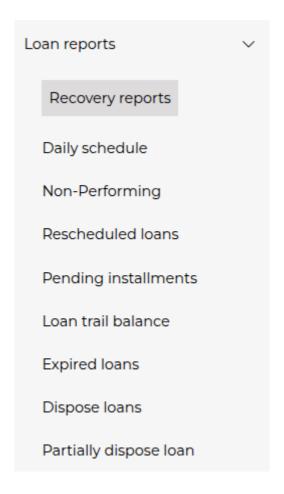
• View loans nearing due dates or in recovery phase





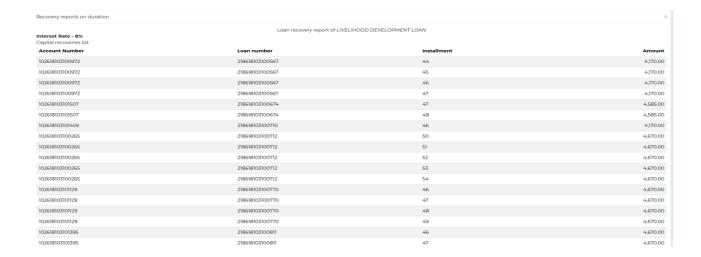
32. Loan Reports

• Generate summary or detailed reports about active, pending, and closed loans.



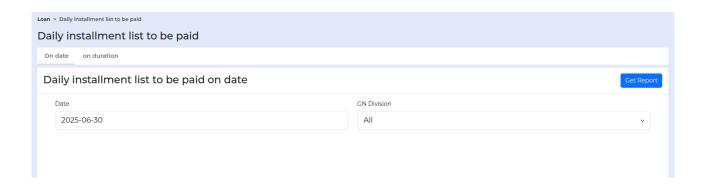
33. Recovery Reports

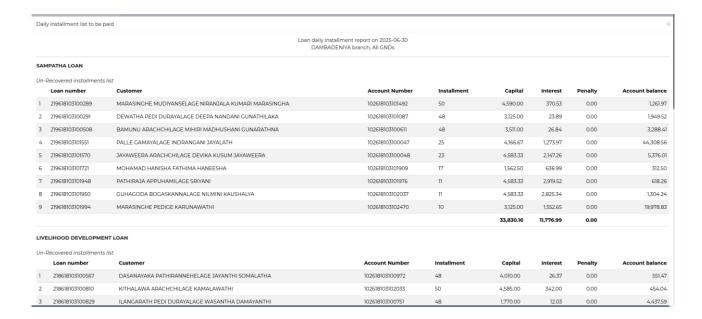
• Reports on amounts recovered, outstanding balances, and recovery officer performance.



34. Daily Schedule

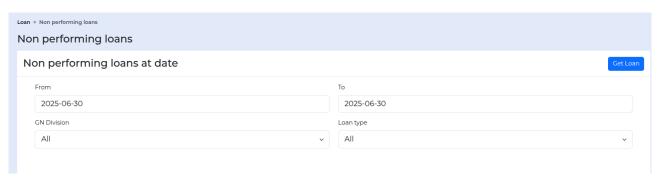
• List of daily tasks for loan officers, including follow-ups, inspections, and recovery visits.

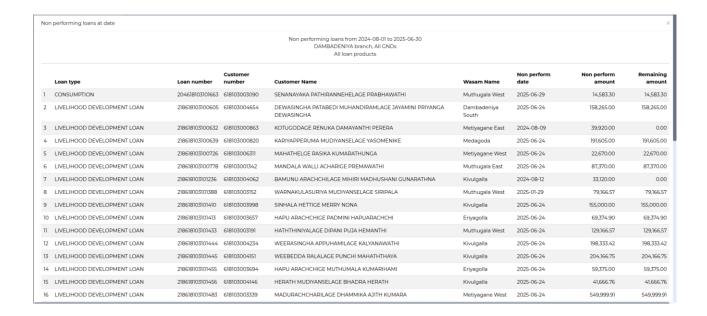




35. Non-Performing

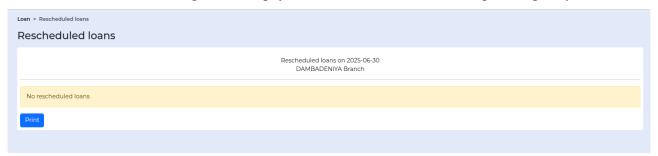
• Track loans that have defaulted or are overdue significantly. Mark them for recovery or legal actions.





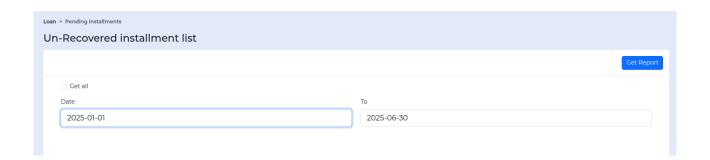
36. Rescheduled Loans

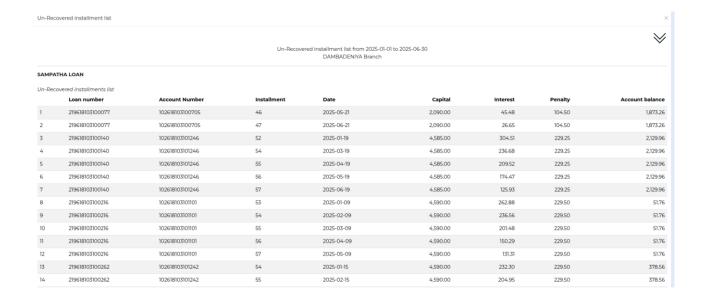
Loans that have changed their repayment schedule due to client request or policy.



37. Pending Installments

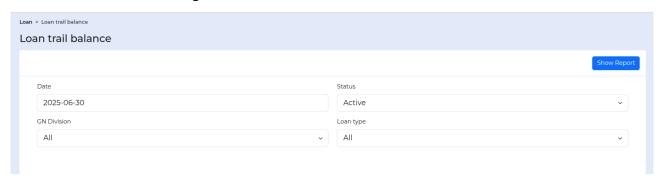
• List of unpaid installments that are due. Allows filtering and scheduling follow-up actions.

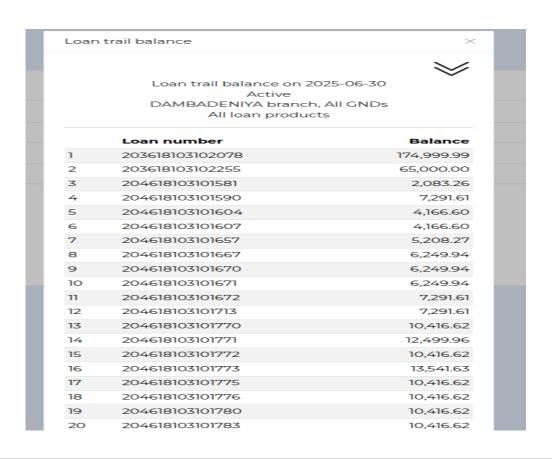




38. Loan Trial Balance

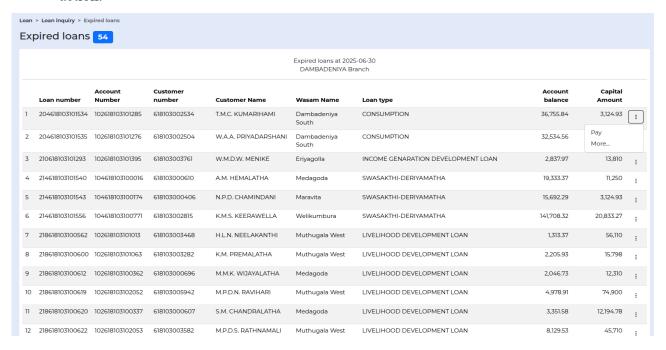
• Trial balance showing all loan accounts and their current balances.





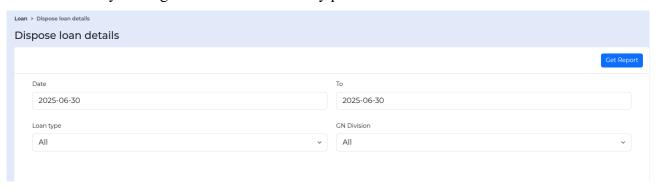
39. Expired Loans

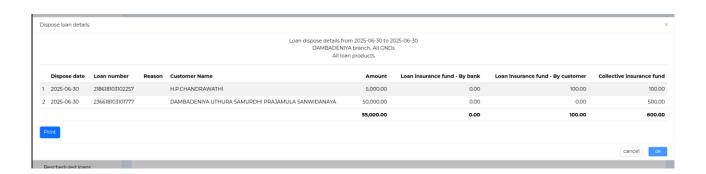
 Loans past their agreed end date without full payment. These need review and possible legal action.



40. Dispose Loans

Summary and log of loans marked as fully paid or closed.





41. Partially Dispose Loan

• Summary and history of loans with partial settlements agreed between borrower and institution.

